

Reveal Hair Care

SALON RE-OPENING STRATEGY - POST COVID

To our valued and sorely missed clients,

We pray this finds you well. We don't imagine this has been an easy time for anyone. Please know our prayers and thoughts have been with you all along. We have missed you and are excited for the opportunity to see and serve your hair care needs once again very soon. As a direct result of the COVID pandemic the way that we will do so will NOT be the same. I have prepared this newsletter to explain the mandatory changes and safety precautions RHC Salon will be taking to keep both yours and our salon staffs' safety a top priority. We've been closely studying the guidelines set by the CDC, DOH, and State Board of Cosmetology for New York and intend to remain compliant. Additionally, as new information becomes available we will continue to stay abreast while adjusting our efforts accordingly. We must ask for your cooperation, patience and continued patronage to navigate these uncertain times together and as safely as possible. To make this adjustment as comfortable and smooth as possible please take the time to read some of the notable changes you can expect outlined below.

1

SCHEDULE AHEAD

Call 516-902-5369 to schedule your appointment or complimentary consultation.

2

CALL UPON ARRIVAL

Call when you are outside. Remain in your car until we advise you should come inside.

3

COME ON IN

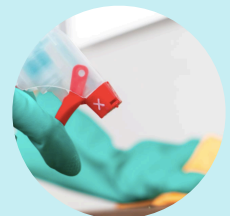
Come in and prepare to be REVEALED!



A sanitizing station will be set up in front for quick disinfecting of belongings brought to your appointment



Temperature will be taken w/ no-touch 2 1 forehead thermometer before service.



Stations, chairs and surfaces will be wiped frequently and in between clients.

NECESSARY POLICY CHANGES

NEW HOURS

Business hours will be Monday - Saturday 10am-7pm by APPOINTMENT ONLY (last appointment will be scheduled no later than 6:30pm)

NO WALK-IN/APPOINTMENT ONLY

To ensure both client and staff are safe, we must maintain social distancing and limit the amount of people in the salon at once. Until further notice, we will operate by appointment only, allowing no more than 7 people in the salon at a given time.

DEPOSIT DUE AT BOOKING

We must require a deposit towards your service payable at the time of booking equal to 50% of your scheduled service. The cancellation policy will be strictly enforced

CANCELLATION POLICY

We require 48-hour notice for cancellations. Failure to provide 48-hour notice will result in forfeiture of your deposit.

ACCEPTABLE PAYMENT FORMS

CASH transactions are discouraged. We accept PayPal, CashApp and Credit.

WE ARE IN THIS TOGETHER

We understand these new policies and procedures will be a big adjustment for our clients, just as it is for us. Please understand that these are necessary changes we must make to stay compliant and remain safe and serving you all through these tough and uncertain times. Additionally, we ask for your full cooperation to make this function optimally. We will do our best to lighten the inconvenience when and where possible, just ask.

~Love your Reveal #HairyGodmothers

NECESSARY SAFETY PRACTICES & PRECAUTIONS

MASKS REQUIRED UPON ENTRY

TEMPERATURE AND SHORT QUESTIONNAIRE WILL BE NEEDED BEFORE SERVICE

WASH HANDS UPON ARRIVAL

ONLY BRING ESSENTIAL ITEMS WITH YOU TO YOUR APPOINTMENT (I.E. PHONE, KEYS, WALLET)

NO VISITORS/NON-SERVICE GUEST

Only clients being serviced at the time will be allowed in the salon. Please do not bring children or guest with you to your appointment.

